

Lean Leadership and The Sensei Way: The Power of Now at -Work!

August 18-19, 2010 | Tinley Park, IL



Presented by:

Dan Prock is a lean coach with over 20 years experience in kaizen and Toyota-style lean enterprise. He has been a quality engineer, plant lean leader and senior consultant with Kaizen Institute of America and Optiprise Consulting. He has helped manufacturing, high-tech and service companies develop Toyota-style lean operations. Clients have included Robert Bosch, Sony, Wells Dairy, GM, Morris Material, Panduit, Hertz, Pointroll, Moog, US Army and Citco. He is an engineer, psychologist and long-time student of Japanese Zen culture.

Mike Funke is Senior Manager of Corporate Lean at Panduit in Tinley Park, IL. where over 400 lean leaders have been trained in 20 global divisions and groups. They are now practicing and being coached internally in lean leadership skills. Panduit, having invested in training its mid-level managers and leaders, has made swift progress and avoided a corporate lean six-sigma bureaucracy. Mike has used the Lean Leadership training as the key in developing Panduit's approach.

"In every case of lean success, there is a leader who understands lean, has a vision and knows how to lead."

Jeffrey Liker, Author Toyota Way

COURSE DESCRIPTION

Many enterprises have pursued Toyota's Way, kaizen and lean six-sigma with mixed success. The open secret in the North American lean community isn't that lean six-sigma doesn't work; it is that it often doesn't last. Why?

"The way from where we are to where we want to be is a gray zone full of unforeseeable obstacles, problems and issues that we can only discover along the way."

Mike Rother, Author Toyota Kata

When lean six-sigma projects get "completed", handed-off, on-going managers are often uncertain how to solve arising problems and resistance to change. Why? Because lean transformation is only 1/3 complete! Yet there is rarely either lean leadership training or a Sensei to help. This seminar covers the "other" 2/3 of transformation that sustains lean, plus the Sensei's Role developing Lean Leaders.

Phase One redesigns the work process with lean six-sigma methods. Yet lean six-sigma by its very nature will leave unfinished details, unanticipated side-effects and resistance! This leaves daily managers vulnerable and they revert to the blame game - making things worse.

Phase Two shows how coaching mini-innovations to lean target conditions is the way to a lean culture. Toyota's coaching model frames process targets and shows how to actually continuously improve.

Phase Three is Toyota's Immersion Model for lean leaders. With a sensei each leader takes a deep-dive into daily work, leads change, challenges others and reflects on learning. The Sensei Way Is the "True North" path through uncertainty to a Lean Enterprise.

"If uncertainty is unacceptable to you, it turns into fear."

Eckhart Tolle, Author Power of Now

Who Should Attend

Lean Leadership the Sensei Way is for executives, in-tact leadership teams, value stream & operations managers, supervisors, engineers & lean six-sigma facilitators.

Using presentation, dialogue, cases, skills practice and speakerphone interviews, this event will dramatically improve your understanding of how your organization can develop lean leaders and sustain lean progress.

What 2009 Participants said:

The lean leader program moved our lean effort ahead by months and in ways we never would have thought about on our own." Pandit Manager

The Toyota Star Model was great." Boeing Manager

"Coaching Practice was really engaging"- PO Executive

Lean Leadership & the Sensei Way Delivers

1. The Recycle model of lean transformation - Lean Form, Lean Culture, Lean Leaders
2. Personal A3 on the Toyota Star Model for daily management, coaching, hoshin, process redesign, leadership
3. Coaching Model with practice session
4. Toyota Immersion Model Self-Development
5. The Sensei Realization that "True North" is not a place but a magnetic path and the Power of Now shows the Way!



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COURSE AGENDA

Topics of the Session

The Three-Phase “Recycle” Model of Lean Transformation Lean Form, Lean Culture, Lean Leaders *Where to Start?*



Phase One - Lean Process Form:

- Lean Process Overview and Demonstration
- Toyota’s Star Model of Lean Organization with Participant A3
- Lean Daily Management - span of control, roles of Managers, Team Leaders using Manager Standard Work
- Hoshin Planning Overview with Demo Material
- Mike Funke of Panduit on “a 3-year Success of Lean Leadership”

Phase Two - Lean Culture:

- Dilbert’s World Lives! Understanding the “Blame Game” Mess”
- Leading Big Lean Process Redesign and Systems Changes – Case and Group Examples
- Toyota’s Coaching Model with Live Practice Session
- Ross Smith, Actuant Enerpac, on “Hands-on Culture Change

Phase Three - Lean Leaders:

- Toyota’s Immersion Model - a 4-phase method to advance a successor cadre of leaders to sustain progress
- The Sensei - Seed Crystal for Toyota Way Leaders – characteristics, teaching process, and “presence”
- Realizing the Power of Now IS the Sensei’s “True North” direction through unknown

Expert Speaker Call-ins

Selected From:

Ron Lumsden or Tom Petti, Bosch Plant Managers on “Equipment and Lean Process and why it might not save your facility!”

Ross Smith, Enerpac Business Leader, Actuant, on “Hands- on Culture Change”

Jim Van Patton, VP Quality, Logitech Corporation on “Hey this Stuff Really Works!”

Alternate Guest Call-in Speakers Possible

Daily Meeting Schedule

7:30 am – 4:30 pm

Location
Panduit Corporation
17301 Ridgeland Ave
Tinley Park, IL 60477

Using presentation, dialogue, this 2-day event will provide currently unpublished models of Leadership used by permission of Toyota and Dr. Jeffrey Liker. This session will offer a clear understanding of how to develop operations leaders, teach Toyota values, and illustrate what leaders actually “do” get support lean Transformation.

Using cases, coaching practice and expert speakerphone interviews, this event will dramatically improve your understanding of developing lean leaders and how you can be a better one yourself. Guaranteed.

REGISTRATION

Name _____

Membership ID# _____

Title _____

Company _____

Address _____

City/State/Zip _____

Phone _____

E-Mail _____

Mail Form and Payment to:

AME
3115 N. Wilke Road, Suite G
Arlington Heights, IL 60004-1451



Fax to: 224.232.5981

Register Online: www.ame.org

LEAN LEADERSHIP AND THE SENSEI WAY

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Cancellation Policy – Enrollment fee less a \$100 non-refundable registration charge will be refunded up to one week before the event. Substitutions may be made any time prior to the start of the workshop. This event may be cancelled by AME for any reason. AME is not responsible for incidental costs incurred by registrants. Purchasing refundable airline tickets is recommended.